

Patient Information

This is an emergency medical facility that treats emergency medical conditions. This is not an urgent care center or primary care provider.

We will screen and treat you regardless of your ability to pay.

You have the right to ask questions regarding your treatment options and costs.

You have a right to receive prompt and reasonable responses to your questions and requests.

You have the right to reject treatment.

However, we encourage you to defer your questions until after we screen you for an emergency medical condition.

This is not a complete statement of patient information or rights. You will receive a more comprehensive statement of patients' rights upon the completion of a medical screening examination that does not reveal an emergency medical condition or after treatment has been provided to stabilize an emergency medical condition.

Non-Discrimination

University of Colorado Health and its associated facilities, like this one (together “UCHealth”) complies with applicable Federal and state civil rights laws and does not or discriminate on the basis of race, color, national origin, language, culture, ethnicity, age, religion, sex, mental or physical disability, sexual orientation, gender expression, gender identity, veteran status, socioeconomic status, or any other characteristic prohibited by federal, state, or local law. UCHealth provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
 - *Qualified sign language interpreters*
 - *Written information in alternative formats (large print, audio, accessible electronic formats, and other formats)*
- Free language services to people whose primary language is not English, such as:
 - *Qualified interpreters*
 - *Information written in other languages*

If you need any of these services, please let the information desk, your nurse, or your provider know. If you believe that UCHealth has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, please contact the Patient Representative Office for your region:

- [\(720\) 848-5277](tel:(720)848-5277) in Metro Denver
- [\(970\) 496-7346](tel:(970)496-7346) in Northern Colorado
- [\(719\) 365-5621](tel:(719)365-5621) in Colorado Springs
- [\(303\) 460-6028](tel:(303)460-6028) Longmont and Firestone

You can also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

ATTENTION (English): Language assistance services, free of charge, are available to you.

ATENCIÓN (Spanish): si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

CHÚ Ý (Vietnamese): Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.

注意(Chinese) : 如果您使用繁體中文, 您可以免費獲得語言援助服務。

주의(Korean): 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.

ВНИМАНИЕ (Russian): Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.

ማስታወሻ (Amharic): የማናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፤

بالمجان لك تتوافر اللغوية المساعدة خدمات فإن، اللغة اذكر تتحدث كنت إذا (Arabic): ملحوظة

ACHTUNG (German): Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.

ATTENTION (French): Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement

नेपाली(Nepali) : ध्यानाकर्षणः तपाईंलाई भाषा सहायता सेवाहरु निःशुल्क उपलब्ध छन्

PAUNAWA (Tagalog): Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.

注意事項 (Japanese): 日本語を話される場合、無料の言語支援をご利用いただけます。

XIYYEEFFANNAA (Cushite/Oromo): Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama.

در، رایگان بطور، زبانی رسانی یاری خدمات، کنید می صحبت فارسی زبان به اگر: توجه (Persian/Farsi):

Dè ɖe nià kɛ dyédé gbo (Kru/Bassa): Ɔ jũ ké m̄ [Bàsó ò -wùdù-po-nyò] jũ ní, níí, à wudu kà kò dọ po-poò bé ìn m̄ gbo kpáa

Ntj (Ibo): Ọ bụrụ na asụ Ibo, asụsụ aka ọasụ n'efu.

AKIYESI (Yoruba): Bi o ba nsọ èdè Yorùbú ọfẹ ni iranlọwọ lori èdè wa fun yin o.

