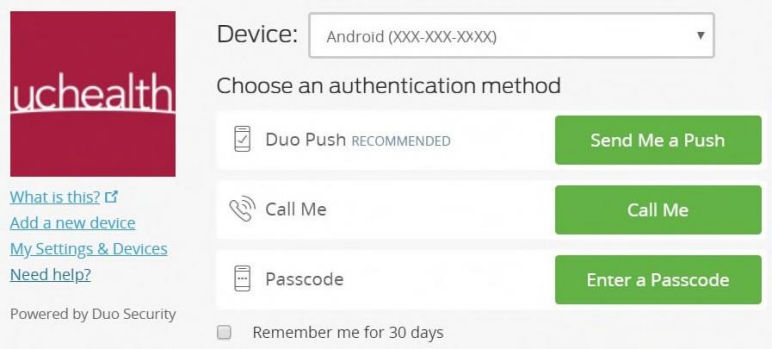
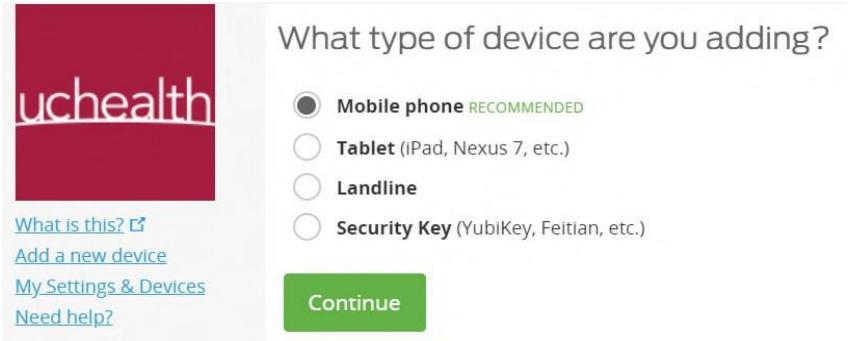
Setting up DUO on a replacement device

After navigating to https://myapps.uchealth.org/ and signing in you will see the following screen:



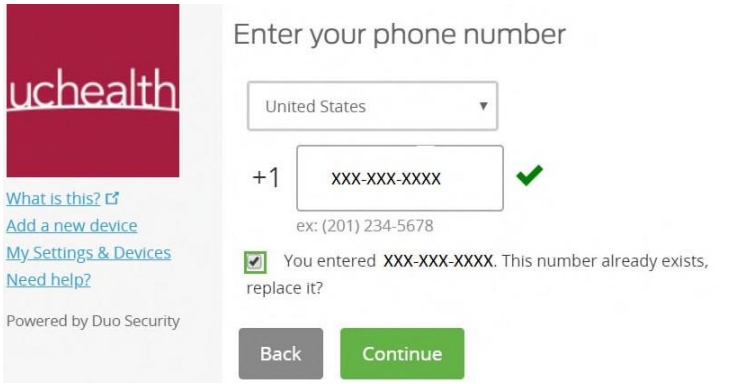
Select **Add a new Device.** You will then need to confirm it is really you. Since DUO isn't setup on your new or replacement phone, select **Call Me** or **Enter a Passcode.** Passcode is the easiest. After selecting passcode you will be given the option to receive a text message with a new code (your message may contain numerous codes, any will work). Enter a code and select **Login.**

Select your device type (Most likely Mobile Phone), Select **Continue**



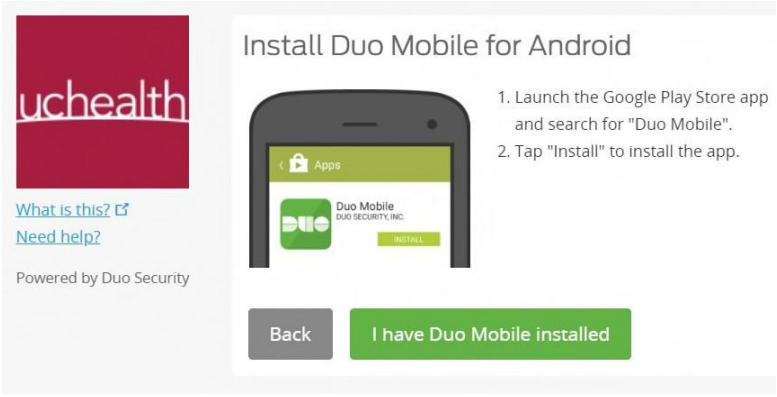
Enter in your phone number and Select **Continue**

You may be notified that your number already exists, mark the checkbox and **Continue**



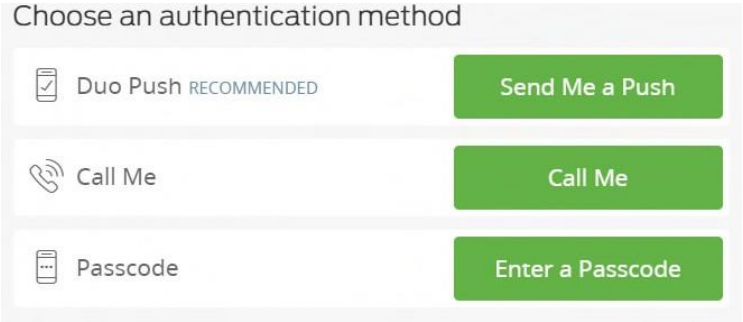
Select your phone type and select **Continue**

Select **Continue** and follow the instructions to install the Duo Mobile app on your phone. Click '**I have Duo Mobile installed'** when done. ***iOS devices follow the same instructions***



Following the instructions on the next screen. Open Duo Mobile on your phone. Select the **+** sign to add an account and then scan the barcode with your phone.

After your account is added on our phone you will see the next screen. Select **Continue**

On the next screen you can set preferences for your device if you prefer. Select **Back to Login**

Your new device is not set. You will be presented with the standard authentication options to sign in.