Setting up DUO on a replacement device

After navigating to https://myapps.uchealth.org/ and signing in you will see the following screen:

Select **Add a new Device**. You will then need to confirm it is really you. Since DUO isn’t setup on your new or replacement phone, select **Call Me** or **Enter a Passcode**. Passcode is the easiest. After selecting passcode you will be given the option to receive a text message with a new code (your message may contain numerous codes, any will work). Enter a code and select **Login**.

Select your device type (Most likely **Mobile Phone**), Select **Continue**

Enter in your phone number and Select **Continue**
You may be notified that your number already exists, mark the checkbox and Continue

Select your phone type and select Continue

Select Continue and follow the instructions to install the Duo Mobile app on your phone. Click ‘I have Duo Mobile installed’ when done. ***iOS devices follow the same instructions***
Following the instructions on the next screen. Open Duo Mobile on your phone. Select the + sign to add an account and then scan the barcode with your phone.

After your account is added on our phone you will see the next screen. Select Continue

On the next screen you can set preferences for your device if you prefer. Select Back to Login

Your new device is not set. You will be presented with the standard authentication options to sign in.