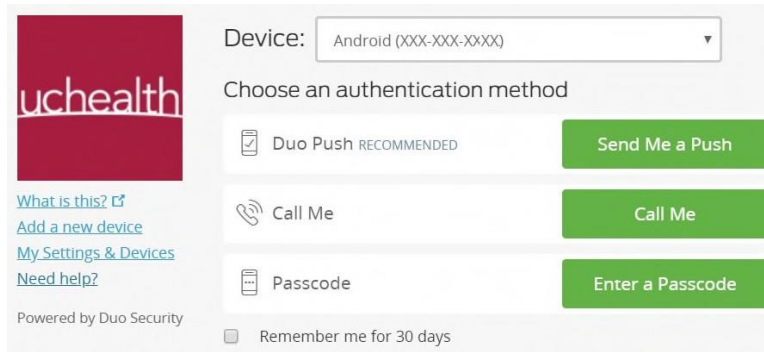


## Setting up DUO on a replacement device

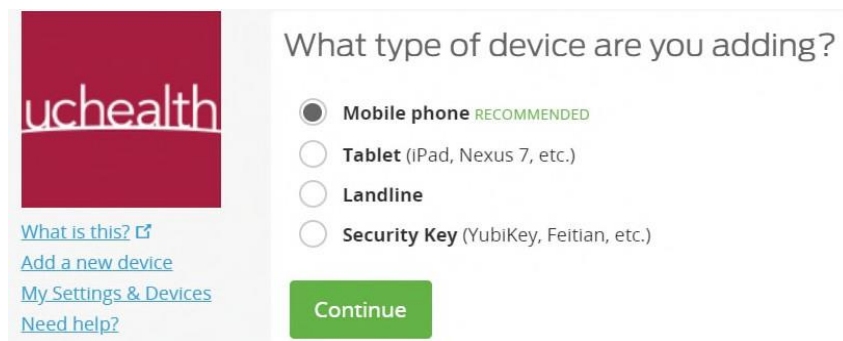
After navigating to <https://myapps.uchealth.org/> and signing in you will see the following screen:



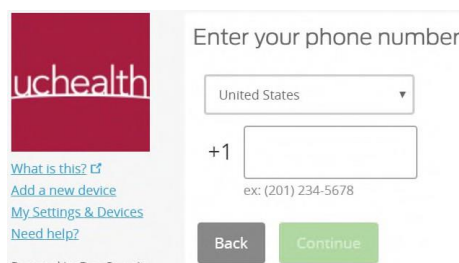
Select **Add a new Device**. You will then need to confirm it is really you. Since DUO isn't setup on your new or replacement phone, select **Call Me** or **Enter a Passcode**. Passcode is the easiest. After selecting passcode you will be given the option to receive a text message with a new code (your message may contain numerous codes, any will work). Enter a code and select **Login**.




Select your device type (Most likely Mobile Phone), Select **Continue**



Enter in your phone number and Select **Continue**



You may be notified that your number already exists, mark the checkbox and **Continue**



[What is this?](#) [Add a new device](#)  
[My Settings & Devices](#)  
[Need help?](#)  
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### Enter your phone number


United States ▼

+1  ✓

ex: (201) 234-5678

☒ You entered XXX-XXX-XXXX. This number already exists, replace it?

Select your phone type and select **Continue**




[What is this?](#) [Add a new device](#)  
[My Settings & Devices](#)  
[Need help?](#)

### What type of phone is xxx-xxx-xxxx ?


☐ iPhone  
☒ Android  
☐ Windows Phone  
☐ Other (and cell phones)

Select **Continue** and follow the instructions to install the Duo Mobile app on your phone. Click '**I have Duo Mobile installed**' when done. \*\*\*iOS devices follow the same instructions\*\*\*



[What is this?](#) [Need help?](#)  
Powered by Duo Security

### Install Duo Mobile for Android

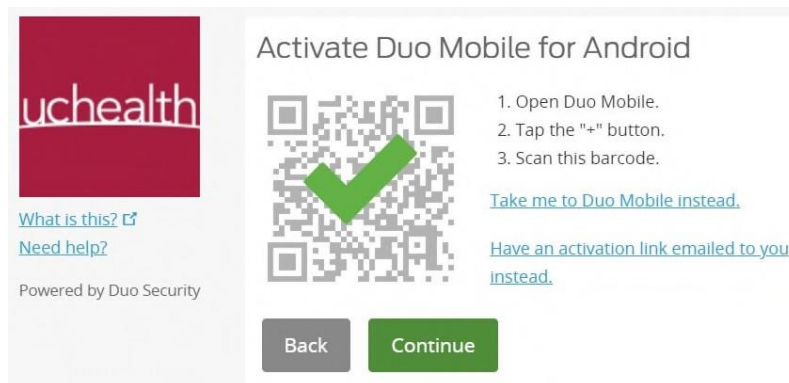


1. Launch the Google Play Store app and search for "Duo Mobile".
2. Tap "Install" to install the app.

Following the instructions on the next screen. Open Duo Mobile on your phone. Select the + sign to add an account and then scan the barcode with your phone.



After your account is added on our phone you will see the next screen. Select **Continue**



On the next screen you can set preferences for your device if you prefer. Select **Back to Login**

Back to Login

Your new device is not set. You will be presented with the standard authentication options to sign in.

