

FY 2021

Community Benefits Report

Improving the lives of those we serve.

UCHealth is a Colorado-owned, nonprofit 501(c)(3) integrated health system with 12 hospitals and more than 150 UCHealth-owned and affiliated clinic locations serving patients in Colorado, Wyoming and Nebraska.

As Colorado’s only integrated community and academic health system, we are dedicated to improving lives by providing the region’s most advanced, highest-quality medical care with an exceptional patient experience.

Committed to our communities.

\$1.1 BILLION

in total community benefit

\$428 MILLION

in uncompensated care

UCHealth gives back through uncompensated care, research, education and programs to support our patients and the communities we serve. It is part of our commitment to help as many people as possible live extraordinary lives.

Staying connected to our communities allows us to understand needs, to proactively prevent and treat medical concerns and to improve lives.

Our areas of focus are:



Access to care.

Increasing access to care through virtual health, a commitment to Medicaid and lower-cost care options.



Behavioral health.

Expanding and investing in behavioral health services.



Innovations in treatment and prevention.

Designing the future of medicine and bringing advanced care to patients throughout the Rocky Mountain region with innovations in treatment and prevention.



1,997
available
hospital beds

More
than **150**
UCHealth and
affiliated clinic locations

2.3M patients served

141k inpatient
admissions and
observation visits

5M outpatient, urgent
care and emergency
room visits



26,000
employees

Distinct 501(c)(3)
from University of Colorado



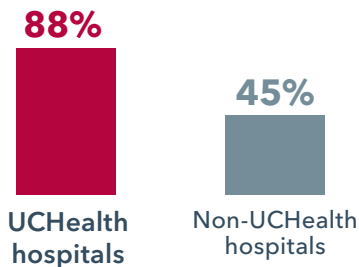
Access to care.

As the largest provider of Medicaid services in Colorado, UCHealth is committed to caring for the state's most vulnerable populations.

836k Medicaid outpatient visits and admissions

310% increase in Medicaid outpatient visits and admissions since 2013

Increase in Medicaid inpatient discharges since 2013:



25%

of Colorado Medicaid adjusted discharges are cared for at UCHealth (32% more than the next largest provider)

Our virtual health services provide solutions when patients need them most and include programs across the continuum of care that decrease cost, increase access and improve quality.

460

virtual clinics

379,800

virtual primary care and specialty care visits

(up from 187,300 in FY 2020)

24,100

virtual urgent care visits

(up from 15,200 in FY 2020)

Other virtual health programs available throughout UCHealth include:

- Virtual Behavioral Health
- Telestroke
- Virtual ICU
- Virtual Acute Care Surveillance Including Virtual Sepsis
- Virtual Home Surveillance
- Virtual Safety View (fall sitters)
- Virtual Emergency Care
- Virtual Diabetes Center

UCHealth is committed to increasing access to affordable, high-quality care and reducing the cost of care for Coloradans with:

- **Lower-cost care options:** Providing lower-cost care options like ambulatory surgery centers, which perform surgeries at a lower cost.
- **Access:** Expanding access to primary care and urgent care locations.
- **Narrow networks:** Partnering with employers and insurers to offer significant discounts through high-performing provider networks.
- **Price transparency:** Supporting price transparency and offering an online price-estimate tool, which gives patients an accurate estimate of their potential out-of-pocket bills.
- **Value-based care:** Investing in population health and value-based care initiatives.
- **Preventive care:** Encouraging preventive care and addressing social determinants of health, like food insecurity.

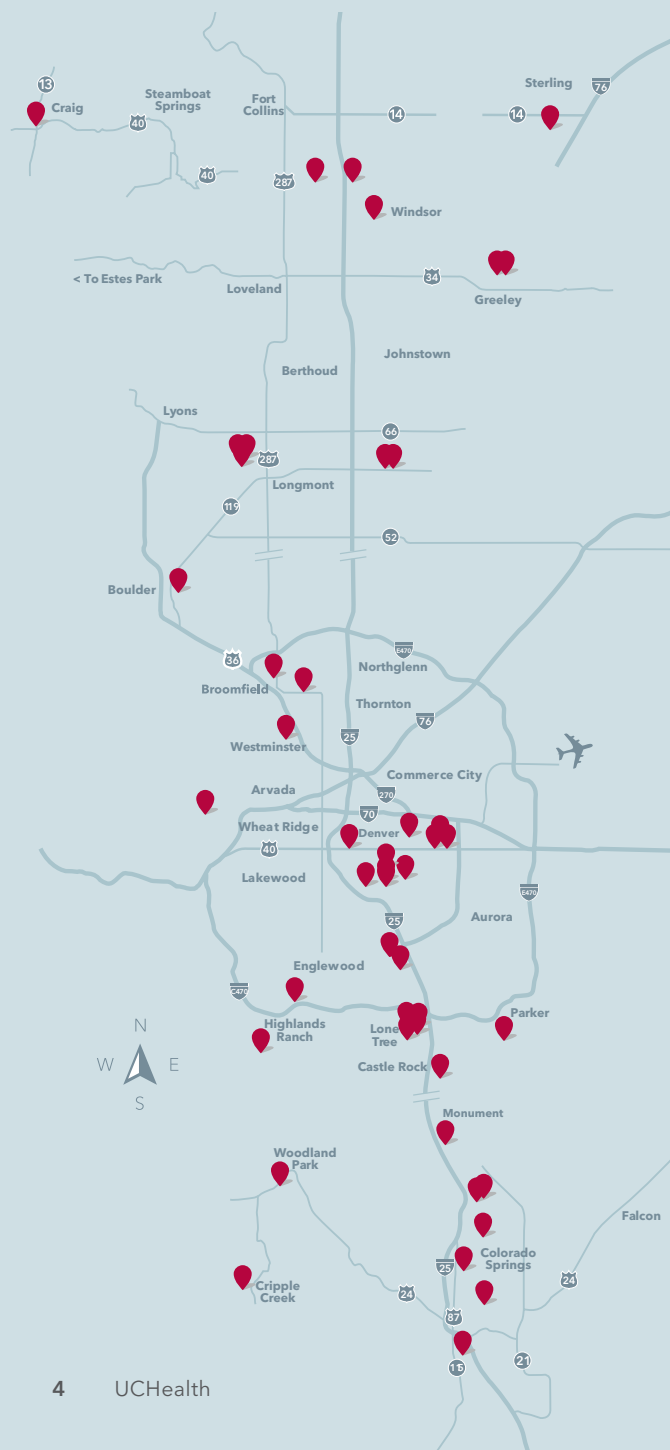


Behavioral health.

UCHealth has committed to behavioral health services with **the region's largest and most comprehensive investment of more than \$150 million** over the next five years. Those funds, including \$25 million in philanthropic donations matched by UCHealth, will be dedicated to the detection and treatment of substance-use disorders, depression and anxiety and other mental health conditions.

Integrated Behavioral Health and Primary Care Locations

(active and planned)



>45 active and planned primary care locations with integrated behavioral health

Our areas of focus:



Integrated Behavioral Health and Primary Care.

- Comprehensive care in one location with teams of primary care physicians, therapists and licensed clinical social workers.
- Dedicated psychiatry support.



Virtual Behavioral Health.

- Telehealth psychiatry access for ED, inpatient and ambulatory locations.
- 24/7 virtual social work and care coordination.



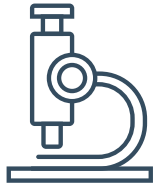
Center for Dependency, Addiction and Rehabilitation (CeDAR).

- Residential treatment including a medically supervised detox program.
- Outpatient services, extended care and community resources.



Inpatient Behavioral Health Care.

- Expansion of services in northern Colorado and a new inpatient unit at University of Colorado Hospital.
- Dedicated treatment of mood disorder, medical detox and high-acuity mental health.



Innovations in treatment and prevention.

Dedicated to innovation, we have established a presence across Colorado, offering patients access to leading-edge treatment and prevention options with the most comprehensive and advanced services in the state.

100%

of Colorado ZIP codes
have residents who
received care at UCHHealth

10,850

patient transfers received
from nearly all communities
throughout the region

960

non-UCHealth
facilities transferred
patients

- CU Cancer Center is Colorado's only NCI-Designated Comprehensive Cancer Center.
- We are the largest and most comprehensive provider of cardiovascular services in the state.
- We are the only comprehensive transplant center in the region.

We provide

2^{OF}5

Level I Trauma Centers
in Colorado

We provide

2^{OF}5

Comprehensive Stroke Centers
in Colorado

We have

21

Telestroke locations that
bring advanced stroke
care to communities
throughout the state

We are a teaching and research partner to the
University of Colorado School of Medicine.

>\$287 million

in support for the University of
Colorado School of Medicine

\$654 million

in research funding attracted to the
CU Anschutz Medical Campus

1,200

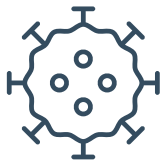
residents trained
per year

696

clinical trials

905

active research projects
in the community setting



COVID-19 response.

UCHealth is a leader in the COVID-19 response and serves as a critical resource for other providers and the entire Rocky Mountain region in establishing protocols and best practices. To date, we have cared for more patients with COVID-19 infections than any other Colorado health care provider.

13,470

COVID-19-positive hospitalizations across UCHealth

12,170

patients with COVID-19 recovered and discharged

32%

of Colorado's COVID-19 hospitalizations occurred at a UCHealth hospital

1,720

COVID-19 related transfers received from 400 non-UCHealth facilities

918,300

COVID-19 and antibody tests completed by UCHealth and our partners

57

past or present COVID-19 clinical trials (most in collaboration with University of Colorado School of Medicine)

Leading the way for COVID-19 vaccinations in Colorado.

753,000

COVID-19 vaccine doses administered

5,000

first responders vaccinated (90 agencies)

15,100

educators and licensed childcare workers vaccinated (70 schools, school districts and child-care agencies)

3,400

post-acute and community providers vaccinated (100 organizations)

UCHealth is dedicated to providing COVID-19 vaccines to underserved, vulnerable and minority populations.

We partnered with community organizations throughout the state to establish vaccine outreach clinics in our location communities.

COVID-19 statistics through October 31, 2021.

110 COVID-19 vaccine community outreach clinics held

21,000 vaccine doses provided through our community-outreach clinics

Thank you to our communities for their tremendous, ongoing support as we face challenges we have never experienced before.

Our community partners.

8th Judicial District Attorney's Office | A Precious Child | Academy School District 20 | AccessNurse | Adams County Human Services | Advanced Healthcare Advocates of Routt County | Aetna | AF Williams Family Medicine | All Health Network | Alliance for Kids | Alliance for Suicide Prevention of Larimer County | Almost Home Online | Alternatives to Violence | Alzheimer's Association | Alzheimer's Association Colorado Chapter | American Diabetes Association | Apoyo Con Cariño | Arapahoe- Douglas-Elbert Medical Society | Arapahoe-Douglas Mental Health Network | Asian Pacific Development Center | Aspen Mine Center | AspenPointe | AspenPointe Behavioral Health Centers | Association Colorado Health Institute | Association for Community Living in Boulder and Broomfield Counties | Aurora Chamber of Commerce | Aurora Commission for Seniors | Aurora Fire Department | Aurora Health Alliance | Aurora Mental Health | Aurora's Commission on Aging | Aurora-Adams County Medical Society | Bank of Colorado | Banner Health | Banner North Colorado Medical Center Paramedic Services | Beacon Health Options | Bear River Young Life | Bethesda Lutheran Communities | Bohemian Foundation | Boulder County Aids Project | Boulder County Area Agency on Aging | Boulder County Commissioner - District 2 | Boulder County Department of Public Health | Boulder County Health Improvement Coalition | Boulder County Healthy Kids and Adults | Boys & Girls Club of Steamboat Springs | Boys & Girls Clubs of Larimer County | Boys & Girls Clubs of Weld County | Carbon Valley Chamber of Commerce | Boys and Girls Club of NW Colorado | Broomfield Community Foundation | Broomfield County Public Health & Environment | Broomfield Fellowship in Serving Humanity (FISH) | Carbon Valley Help Center | Carbon Valley Parks and Recreation District | Care and Share Food Bank for Southern Colorado | Casey's Pond | Catamount Institute | Centennial AHEC Center for Family Outreach | Centennial Mental Health Center | Center for Work Education and Employment | Chabad Jewish Center - South Metro | Children's Speech and Reading Center | Children's Hospital Colorado | Christian Living Communities - Holly Creek | Cigna | Citizens Project | City of Aurora | City of Colorado Springs | City of Colorado Springs Parks Recreation & Cultural Services | City of Fort Collins | City of Greeley | City of Loveland | City of Manitou Springs | City of Steamboat Springs-Parks and Recreation Department-Teen Programs | Clear View Behavioral Health | Colorado Academy of Family Physicians | Colorado Access | Colorado Alliance for Health | Colorado Chapter of the American College of Emergency Physicians | Colorado College | Colorado Community Health Alliance | Colorado Consortium for Prescription Drug Abuse | Colorado Consumer Health Initiative | Colorado Department of Education | Colorado Department of Human Services | Colorado Department of Public Health & Environment | Colorado Department of Public Health & Environment Office of Suicide Prevention | Colorado Emergency Nurses Association | Colorado Hospital Association | Colorado Immigrant Rights Coalition | Colorado Language Connection | Colorado Medical Society | Colorado Parks and Wildlife | Colorado Primary Care Clinic | Colorado Refugee Wellness Center | University of Colorado School of Public Health | Colorado Springs Catholic Charities | Colorado Springs Chamber & EDC | Colorado Springs Fire Department | Colorado Springs Food Rescue | Colorado Springs Health Foundation | Colorado Springs Health Foundation | Colorado Springs School District 11 | Colorado State University | Colorado State University Extension | Colorado State University Police Department | Colorado Workforce Center | Colorado Youth Detention Continuum | Community College of Aurora | Community Grief Center | Community Health Partnership | Community Partnership for Child Development | CORHIO | Council of Neighbors and Organizations | Courageous Faces | CPCD Giving Children a Head Start | Craig Seniors Center | Craig-Scheckman Family Foundation | Culture of Wellness | DaVita Medical Group | DAWN Clinic | DentaQuest | Denver County Health | Denver Public Health Division of Youth Services | Developmental Pathways | Discovery Learning Center - Family Development Center | Diversus Behavioral Health Centers | Divide Health Center | Division of Vocational Rehabilitation | Doctors Care | Doctor's Care | Douglas Arapahoe Suicide Prevention Alliance | Early Childhood Council of Larimer County | Early Connections Learning Center | Easterseals Colorado | ECHO Colorado | El Comité de Longmont | El Paso County Community Services | El Paso County Public Health | El Paso County Public Health Healthy Community Collaborative | El Paso County Recreation & Cultural Services | Elderhaus Adult Day Program | Energy Resource Center | Estes Park Medical Center | Estes Park Police Department | Estes Park School District | Estes Valley Library | Falcon School District 49 | Fields Foundation | First Impressions of Routt County | Foothills Gateway | Forest Ridge Senior Living and Rehabilitation | Fort Carson Preventive Medicine and Public Health | Fort Carson Wellness Services | Fort Collins Police Services | Foundation for Douglas County Schools | Freedom Hooves | Friends of Broomfield | Futurity First | Garcia Consulting | Greeley-Evans School District 6 | Girl Scouts of Colorado | Grand County Rural Health Network | Grand Futures Presentation Coalition | GrandKids Child Care Center | Greccio Housing | GreenPath Financial Wellness | Grief Support of the Rockies | Harmony Foundation | Harrison School District Two | Hayden School District | Health District of Northern Larimer County | Health & Hope Center | Health Links | HealthOne | Heart Centered Counseling | Heritage Park Preschool | Hide in Plain Sight | High Plains Library District | Highlands Ranch Community Association | Highlands Ranch Metro District | Holy Name Preschool | Homeward Pikes Peak | Hope House of Colorado | Hopelight Clinic | Imagine Zero Coalition | Imagine! Colorado | InnovAge | InnovAge PACE of Northern Colorado | Inside/Out Youth Services | Institute for the Built Environment | Integrated Family Community Services | Integrated Nutrition Education Program | Interfaith Food Bank | James Resource Network | Joint Initiatives for Youth and Families | Junior Achievement | Juvenile Legal Defense Representative | Kaiser Permanente | Kids at Heart | Kids on Bikes | KidsPak-Loveland Rotary Club | King Soopers and City Market | Larimer County Attorney's Office | Larimer County Board of Health | Larimer County Department of Health & Environment | Larimer County Department of Human Services | Larimer County Office on Aging | Larimer County Planning Commission | Larimer County Probation Department | Larimer County Sheriff's Office | Leap Coalition of Larimer County | Level Chiropractic | LiftUp of Routt County | Local Food Colorado Springs | Longmont Chamber of Commerce | Longmont Community Foundation | Longmont Community Services | Longmont Economic Development Partnership | Longmont Meals on Wheels | Longmont Senior Citizens Advisory Board | Longmont Supporting Action for Mental Health | Loveland Housing Authority | LoveINC | Loveland Public Library | LPR Construction | Major Medical Supply | Manitou Springs School District 14 | Metro Community Provider Network and STRIDE | Memorial Regional Health | Mercy Housing | Metro Denver Partnership for Health | Mile High Health Alliance | Mind Springs Health | Moffat County Cancer Society | Moffat County Human Resource Council | Moffat County Law Enforcement | Moffat County United Way | Mother House | Mountain View Presbyterian Church | Mt. Carmel Veteran's Center | NAACP | National Alliance on Mental Illness | Neighbor to Neighbor | New Horizons Primary Care Clinic | NextCare Urgent Care | North Colorado Health Alliance | North Colorado Youth for Christ | North Range Behavioral Health | North Range Behavioral Health - Counseling Center at Carbon Valley | Northeast Behavioral Health Partnership | Northern Colorado Medical Society | Northwest Colorado Dental Coalition | Northwest Colorado Health | Northwest Colorado Legal Services | Northwest Douglas County Chamber and Economic Development Corporation | Northwest Rocky Mountain CASA | Northwest Colorado Center for Independence | Old Town Hot Springs | OMNI Institute | One Colorado | Open Bible Medical Clinic | Open Heart Advocates | Parker Adventist Hospital | Partners for Healthy Choices | Partners in Housing | Partners in Routt County | Partnership for Age-Friendly Communities | PASCO | Peak Military Care Network | Peak Vista Community Health Centers | Peake Wellness Center | Penrose-St. Francis Health Services | Penrose-St. Francis Mission Outreach | Peoples House | PFLAG | Phil Long Dealerships | Pikes Peak Community Health Partnership | Pikes Peak Library District | Pikes Peak Suicide Prevention Partnership | Pikes Peak United Way | Pioneers Medical Center | Planned Parenthood of the Rocky Mountains | Plymouth Congregational Church | Porter Adventist Hospital Behavioral Health | Poudre River Public Library District | Poudre School District | Project 31:25 | Project Angel Heart | Ranglely District Hospital | Reaching Everyone Preventing Suicide | Resilient Inspired Strong Engaged (RISE Coalition) | RMFI | RMSI Group | Road2Recovery | Rocky Mountain Behavioral Medicine | Rocky Mountain Health Plans | Rocky Mountain Youth Clinics | Rocky Mountain Youth Corps | Rotary of Highlands Ranch | Routt County Council on Aging | Routt County Department of Human Services | Routt County Human Resource Coalition | Routt County Law Enforcement | Routt County United Way | SafeCare Colorado | Salud Family Health Centers | SCL Home Health | Seniors Resource Center | SET Family Medical Clinic | Sexual Assault Victim Advocate (SAVA) Center | Silver Key Senior Services | Simple Strategies for Family Living | Sister Carmen Community Center | Soccer Without Borders | South Metro Denver Chamber of Commerce | South Routt Community Center | South Routt School District | Specialized Alternatives for Family and Youth | Springs Recovery Connection | Springs Rescue Mission | Steamboat Rotary | Steamboat Senior Living Community | Steamboat Springs Police Department | Steamboat Springs School District RE2 | Steamboat Springs Winter Sports Club | Steamboat Springs Youth Hockey Association | Summitstone Health Partners | Sunrise Community Health | Sunrise Loveland Community Health Center | SWTC Emergency Medical Services | Teach for America | Teaching Tree Early Childhood Learning Center | Teller County Board of County Commissioners | Teller County Public Health and Environment | Terra Essentials | TESSA | The Arc of Larimer County | The Arc of Weld County | The Children's Health Place | The Colorado Health Foundation | The Colorado Trust | The Crisis Center | The Family Center-La Familia | The Health and Wellness Center at Centennial High School | The Matthews House | The Medical Center of Aurora | The Northwest Colorado Community Health Partnership | The Resource Exchange | The Wellness Champions | Thompson Rivers Parks and Recreation District | Thompson School District | Thompson Valley Emergency Medical Services | Timberline Church | Timnath Police Department | Totally Kids | Town of Kersey | Trails and Open Space Coalition | Tri-County Health Department | TRU Community Care | University of Colorado Colorado Springs-College of Nursing and Health Sciences | UCCS Lane Center | United Way of Larimer County | United Way of Weld County | University of Colorado Colorado Springs-School of Medicine | University of Colorado School of Medicine | University of Northern Colorado | Ute Pass Regional Health Service District | Volunteers of America | Weld County Area Agency on Aging | Weld County Department of Health & Environment | Weld County Department of Human Services | Weld County School Districts | Windsor Police Department | Woodland Park School District | Yampa Valley Autism | Yampa Valley Community Foundation | YMCA of the Pikes Peak Region Young Tracks | Youth Move Colorado

For a list of our community programs, please visit our website at uchealth.org/community-benefit-report.

Our mission.

We improve lives.
In big ways through learning, healing and discovery.
In small, personal ways through human connection.
But in all ways, we improve lives.

Our vision.

From health care to health.

Our values.

Patients first.
Integrity.
Excellence.

We can all do our part to help improve lives by:



Routinely seeing a
primary care provider.



Getting an annual flu
shot and staying up
to date on vaccinations.



Getting a COVID-19
vaccine and following
mask guidelines.



Seeking behavioral
health support
as needed.

2020-2021 Awards and Recognition:

Becker's Hospital Review: 100 Great Hospitals in America
ANCC Magnet Recognition Program®
HIMSS Stage 7 Hospital Certification
CHIME® Digital Health Most Wired Level 10
The Best and Brightest Companies to Work For®
Great Place to Work® Certified
Lown Institute: Nation's No. 3 Most Socially Responsible Health System
Denver Post: Colorado Top Workplaces

U.S. News & World Report:

U.S. News Best in Colorado:
#1 University of Colorado Hospital
#2 Medical Center of the Rockies
#4 Poudre Valley Hospital

U.S. News National Specialty Rankings:

University of Colorado Hospital: Eight specialties nationally ranked

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