FY 2021
Community Benefits Report
Improving the lives of those we serve.

UCHealth is a Colorado-owned, nonprofit 501(c)(3) integrated health system with 12 hospitals and more than 150 UCHhealth-owned and affiliated clinic locations serving patients in Colorado, Wyoming and Nebraska.

As Colorado’s only integrated community and academic health system, we are dedicated to improving lives by providing the region’s most advanced, highest-quality medical care with an exceptional patient experience.

Committed to our communities.

$1.1 BILLION
in total community benefit

$428 MILLION
in uncompensated care

UCHealth gives back through uncompensated care, research, education and programs to support our patients and the communities we serve. It is part of our commitment to help as many people as possible live extraordinary lives.

Staying connected to our communities allows us to understand needs, to proactively prevent and treat medical concerns and to improve lives.

Our areas of focus are:

Access to care.
Increasing access to care through virtual health, a commitment to Medicaid and lower-cost care options.

Behavioral health.
Expanding and investing in behavioral health services.

Innovations in treatment and prevention.
Designing the future of medicine and bringing advanced care to patients throughout the Rocky Mountain region with innovations in treatment and prevention.

12 hospitals
1,997 available hospital beds
More than 150 UCHHealth and affiliated clinic locations
2.3M patients served
141k inpatient admissions and observation visits
5M outpatient, urgent care and emergency room visits
26,000 employees
Distinct 501(c)(3) from University of Colorado
Access to care.

As the largest provider of Medicaid services in Colorado, UCHealth is committed to caring for the state's most vulnerable populations.

836k Medicaid outpatient visits and admissions

310% increase in Medicaid outpatient visits and admissions since 2013

UCHealth is committed to increasing access to affordable, high-quality care and reducing the cost of care for Coloradans with:

- **Lower-cost care options:** Providing lower-cost care options like ambulatory surgery centers, which perform surgeries at a lower cost.
- **Access:** Expanding access to primary care and urgent care locations.
- **Narrow networks:** Partnering with employers and insurers to offer significant discounts through high-performing provider networks.
- **Price transparency:** Supporting price transparency and offering an online price-estimate tool, which gives patients an accurate estimate of their potential out-of-pocket bills.
- **Value-based care:** Investing in population health and value-based care initiatives.
- **Preventive care:** Encouraging preventive care and addressing social determinants of health, like food insecurity.

Increase in Medicaid inpatient discharges since 2013:

- **88%** of Colorado Medicaid adjusted discharges are cared for at UCHealth (32% more than the next largest provider)
- **45%** Non-UCHealth hospitals

Our virtual health services provide solutions when patients need them most and include programs across the continuum of care that decrease cost, increase access and improve quality.

**460 virtual clinics**

**379,800 virtual primary care and specialty care visits** (up from 187,300 in FY 2020)

**24,100 virtual urgent care visits** (up from 15,200 in FY 2020)

Other virtual health programs available throughout UCHealth include:

- Virtual Behavioral Health
- Telestroke
- Virtual ICU
- Virtual Acute Care Surveillance Including Virtual Sepsis
- Virtual Home Surveillance
- Virtual Safety View (fall sitters)
- Virtual Emergency Care
- Virtual Diabetes Center

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Virtual Home Surveillance
Virtual Safety View (fall sitters)
Virtual Emergency Care
Virtual Diabetes Center

UCHealth
Behavioral health.

UCHealth has committed to behavioral health services with the region’s largest and most comprehensive investment of more than $150 million over the next five years. Those funds, including $25 million in philanthropic donations matched by UCHealth, will be dedicated to the detection and treatment of substance-use disorders, depression and anxiety and other mental health conditions.

Integrated Behavioral Health and Primary Care Locations
(active and planned)

Our areas of focus:

Integrated Behavioral Health and Primary Care.
- Comprehensive care in one location with teams of primary care physicians, therapists and licensed clinical social workers.
- Dedicated psychiatry support.

Virtual Behavioral Health.
- Telehealth psychiatry access for ED, inpatient and ambulatory locations.
- 24/7 virtual social work and care coordination.

Center for Dependency, Addiction and Rehabilitation (CeDAR).
- Residential treatment including a medically supervised detox program.
- Outpatient services, extended care and community resources.

Inpatient Behavioral Health Care.
- Expansion of services in northern Colorado and a new inpatient unit at University of Colorado Hospital.
- Dedicated treatment of mood disorder, medical detox and high-acuity mental health.
Innovations in treatment and prevention.

Dedicated to innovation, we have established a presence across Colorado, offering patients access to leading-edge treatment and prevention options with the most comprehensive and advanced services in the state.

- CU Cancer Center is Colorado’s only NCI-Designated Comprehensive Cancer Center.
- We are the largest and most comprehensive provider of cardiovascular services in the state.
- We are the only comprehensive transplant center in the region.

We provide:

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<th>2 OF 5</th>
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<th>21</th>
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<tbody>
<tr>
<td>Level I Trauma Centers in Colorado</td>
<td>Comprehensive Stroke Centers in Colorado</td>
<td>Telestroke locations that bring advanced stroke care to communities throughout the state</td>
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We are a teaching and research partner to the University of Colorado School of Medicine.

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<th>&gt;$287 million</th>
<th>$654 million</th>
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<td>in support for the University of Colorado School of Medicine</td>
<td>in research funding attracted to the CU Anschutz Medical Campus</td>
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<tr>
<th>1,200</th>
<th>696</th>
<th>905</th>
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<td>residents trained per year</td>
<td>clinical trials</td>
<td>active research projects in the community setting</td>
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COVID-19 response.

UCHealth is a leader in the COVID-19 response and serves as a critical resource for other providers and the entire Rocky Mountain region in establishing protocols and best practices. To date, we have cared for more patients with COVID-19 infections than any other Colorado health care provider.

13,470 COVID-19-positive hospitalizations across UCHealth

12,170 patients with COVID-19 recovered and discharged

32% of Colorado’s COVID-19 hospitalizations occurred at a UCHealth hospital

1,720 COVID-19 related transfers received from 400 non-UCHealth facilities

918,300 COVID-19 and antibody tests completed by UCHealth and our partners

57 past or present COVID-19 clinical trials (most in collaboration with University of Colorado School of Medicine)

Leading the way for COVID-19 vaccinations in Colorado.

753,000 COVID-19 vaccine doses administered

5,000 first responders vaccinated (90 agencies)

15,100 educators and licensed childcare workers vaccinated (70 schools, school districts and child-care agencies)

3,400 post-acute and community providers vaccinated (100 organizations)

UCHealth is dedicated to providing COVID-19 vaccines to underserved, vulnerable and minority populations.

We partnered with community organizations throughout the state to establish vaccine outreach clinics in our location communities.

110 COVID-19 vaccine community outreach clinics held

21,000 vaccine doses provided through our community-outreach clinics


Thank you to our communities for their tremendous, ongoing support as we face challenges we have never experienced before.
Our mission.
We improve lives.
In big ways through learning, healing and discovery.
In small, personal ways through human connection.
But in all ways, we improve lives.

Our vision.
From health care to health.

Our values.
Patients first.
Integrity.
Excellence.

We can all do our part to help improve lives by:

- Routinely seeing a primary care provider.
- Getting an annual flu shot and staying up to date on vaccinations.
- Getting a COVID-19 vaccine and following mask guidelines.
- Seeking behavioral health support as needed.

2020-2021 Awards and Recognition:

Becker’s Hospital Review: 100 Great Hospitals in America
ANCC Magnet Recognition Program®
HIMSS Stage 7 Hospital Certification
CHIME® Digital Health Most Wired Level 10
The Best and Brightest Companies to Work For®
Great Place to Work® Certified
Lown Institute: Nation’s No. 3 Most Socially Responsible Health System
Denver Post: Colorado Top Workplaces

U.S. News & World Report:
U.S. News Best in Colorado:
#1 University of Colorado Hospital
#2 Medical Center of the Rockies
#4 Poudre Valley Hospital

U.S. News National Specialty Rankings:
University of Colorado Hospital: Eight specialties nationally ranked