Financial Assistance Policy Plain Language Summary

Financial Assistance Offered: If you do not have insurance or if you are under-insured, UCHealth provides financial assistance for emergency and other medically necessary care at a discount from our normal charges if your family income is at or below four times the Federal Poverty Guidelines (FPG) for Resident of the State of Colorado. Lawful presence status is not counted in determining residency status. Additional measures may be applied for catastrophic encounters.

If you are approved for financial assistance under UCHealth's Financial Assistance Policy (FAP), you will receive free or discounted care as follows:

- **Annual family income up to 250% of the FPG:** free care
- **Annual family income between 251% and 400% of the FPG:** discounted care equal to or less than the Amount Generally Billed (see below for description).
- **Catastrophic Balance:** If you have a single account balance that is greater than 50% of your total annual family income and certain other financial resources, you may be eligible for a discount to your bill.

Charges Will Not Exceed Amount Generally Billed: If you are eligible to receive financial assistance under UCHealth's FAP, UCHealth will not charge you more for emergency or other medically necessary care than the amount UCHealth generally bills patients with commercial insurance, Medicare, and Medicaid coverage ("Amount Generally Billed," or "AGB").

How to Obtain Copies of UCHealth's FAP & Financial Assistance Application ("Application"):

- ONLINE: Visit the UCHealth website at https://www.uchealth.org/billing-and-pricing/financial-assistance.
- CALL: 855.843.3547. Financial Counselors are available 8:00am to 4:30pm (MST), Monday through Friday, to answer questions and to mail paper copies upon request and without charge.
- VISIT: Paper copies are available upon request and without charge at all UCHealth hospital emergency departments and admissions areas and at UCHealth financial counseling offices located at the following UCHealth hospital locations: Greeley Hospital; Highlands Ranch Hospital; Longs Peak Hospital; Medical Center of the Rockies Hospital; Memorial Central Hospital; Memorial North Hospital; Parkview Hospital; Poudre Valley Hospital; University of Colorado Hospital; and Yampa Valley Hospital.

How to Apply and Obtain Assistance: If you have any questions or need assistance applying for Financial Assistance, please call 855.843.3547 to speak with a financial counselor, or visit us at one of the following financial counseling offices at the following UCHealth hospital locations: Greeley Hospital; Highlands Ranch Hospital; Longs Peak Hospital; Medical Center of the Rockies Hospital; Memorial Central Hospital; Memorial North Hospital; Parkview Hospital; Poudre Valley Hospital; University of Colorado Hospital; and Yampa Valley Hospital.

**Copies of our Financial Assistance Policy, Financial Assistance Application, and this Summary are available in English and Spanish.*
**Las copias de nuestra política de asistencia financiera, el formulario de solicitud y este resumen están disponibles en inglés y en español.*

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