

NEW: Outpatient GI PCR (Diarrhea) Order Wizard

Why:

- GI PCR testing has a very high level of insurance denials at >30%, most often due to inappropriate/insufficient diagnosis codes. The 22-target GI PCR panel is denied most often.

What:

- A new **order wizard** with an **order validation point** for outpatient GI testing orders.
 - The **order wizard** guides one to an appropriate screening panel. e.g., the “GI PCR 11-target w/reflex to full panel” order* when indicated
 - The **order validation point** will check whether there are at least two diagnosis codes. It is the provider’s responsibility to add ICD-10 codes that demonstrate the medical necessity.

Diarrhea Wizard- Outpatient

✓ Accept

- Don't order GI PCR testing for acute, uncomplicated diarrhea NOS (i.e., not just ICD-10 diagnosis R19.7).
- You must add other ICD-10 diagnosis codes to the order to show diarrhea severity and risk factors after identifying the clinical scenario below.
- Insurers deny payment for a significant number of GI PCR panels ordered.
- Warn your patient that they can receive a substantial bill for this test if it isn't covered by insurance.

☐ Highly suspicious of C. difficile (e.g., prior history of C. difficile, recent antibiotics)

☐ Immunocompromised patient with community onset diarrhea (e.g., organ transplant, immunosuppressive medication use, HIV with CD4 <200)

☐ Community onset diarrhea with warning signs (e.g., dehydration, fever, dysentery, blood in stool, severe abdominal pain, requires hospitalization)

☐ Travel-related diarrhea with presumed infectious origin

☐ Chronic diarrhea >7 days and presumed infectious origin

**All 22 targets on the GI PCR panel are always tested, but only the 11 most often positive targets are reported, with a reflex to the full panel order if any of the 22 targets are positive or if the patient has immunocompromised status.*

When:

- **December 3, 2024** (for all sites except Parkview - Parkview will go live in 2025)

How:

- The new order wizard guides one to the appropriate test.
- The order validation point checks for ≥ 2 diagnosis codes.
- The 11-target panel, when ordered appropriately, has many fewer denials.

Who:

- Outpatient orders at all sites (except for Parkview).
- This does NOT impact ED patients and inpatients, who will continue to get the 22-target panel.