COVID-19: Follow-Up Pathway for Recently Discharged Patients

Is the patient getting discharged after being admitted to the hospital?

Yes

No

Does the patient have a primary care provider (PCP) from UCHealth or School of Medicine?

Yes

Identify and call discharged patients

Consult with Care Management/Social Work/Care Coordinators

RNCM:
• Review daily report of discharges, AND
• Calls patients within 2 business days
Note: If patient was enrolled in the Remote Patient Monitoring program (RPM), the PCP will be notified on enrollment via an RPM in-basket message

Assess patient for worsening of symptoms and emergency warning signs

RNCM:
• Use Transitions of Care (TOC) Assessment
• Patient's need for education on diagnosis and treatment
• Review discharge summary
• Provides appropriate interventions
• Initiate nursing care plan goals
• Ask patient if they would like to participate in ID Research Study

Does patient have ANY warning signs?

Yes

Escalate as appropriate

Call 911, OR
Go to Urgent Care, OR
Schedule PCP Follow-Up

No

Initiate follow-up plan

RNCM:
• Initial follow-up plan, AND
• Schedule follow-up with PCP within 7 days
• Use telehealth when appropriate

Is patient on virtual health center remote patient monitoring?

Yes

Follow-up with patient

RNCM:
• Call patient with the following post-discharge cadence:
  • Days 1-3: call daily
  • Days 4-10: call every other day
  • Days 11-30: call 1x per week
• Ensure patient follows-up with provider for evaluation and timeframe for return to work

Follow-up with patient

Note: Patient is receiving follow-up from VHC nurses
RNCM:
• Complete chart reviews and follow-up with the following post-discharge cadence:
  • Day 1-7: Complete chart review daily
  • Day 8-30: Follow-up with patient 1x per week
• Ensure patient follows-up with provider for evaluation and timeframe for return to work

RNCM may enroll patient in LCM as clinically indicated for >30 days support

No

Seek COVID19 Follow-Up Pathways

School of Medicine PCP:
• COVID-19: School of Medicine Outpatient Follow-Up Pathway
OR
• UCHMG PCP:
  • COVID-19: UCHMG ED Follow-Up Pathway
  • COVID-19: UCHMG Outpatient Follow-Up Pathway